



WHAT WILL YOU LEARN?

In order to excel in business you must be able to work effectively with customers and the people around you. Unfortunately, through the course of everyday business you are bound to run into those individuals that make productivity difficult. The key to succeeding in these situations is to learn how to correctly communicate in challenging situations.

WHAT SKILLS WILL YOU DEVELOP?

- Define the communication skills necessary to relate with, listen to, and be heard in challenging situations
- Draw success from understanding how we behave and how we can influence others
- Techniques to deal with difficult people.
- Communication strategies for challenging situations

WHY TRAIN WITH US?



At ellabates.com, we hold 20 years in Corporate Training standing firm as the provider of dynamic training experience utilizing our guaranteed corporate training success formula, trainingx3. www.ellabates.com 905 914 0029 www.trainingx3.com

TrainingX3™

Our proprietary TrainingX3 method provides 3 huge advantages of Knowledge Retention, Transfer and Structured Support. This powerful designed Improves productivity & adherence to quality standards, enhance employee skills & abilities, boost staff adoption of management's strategic goals, amplify ability & responsiveness to change, help turn plans into actuality, fill the knowledge gaps to boost staffs' position portfolio. With our guaranteed corporate training formula, we will give your organization the Learning Culture to Retain & Attract talent by investing in your people with our dynamic training facilitation.